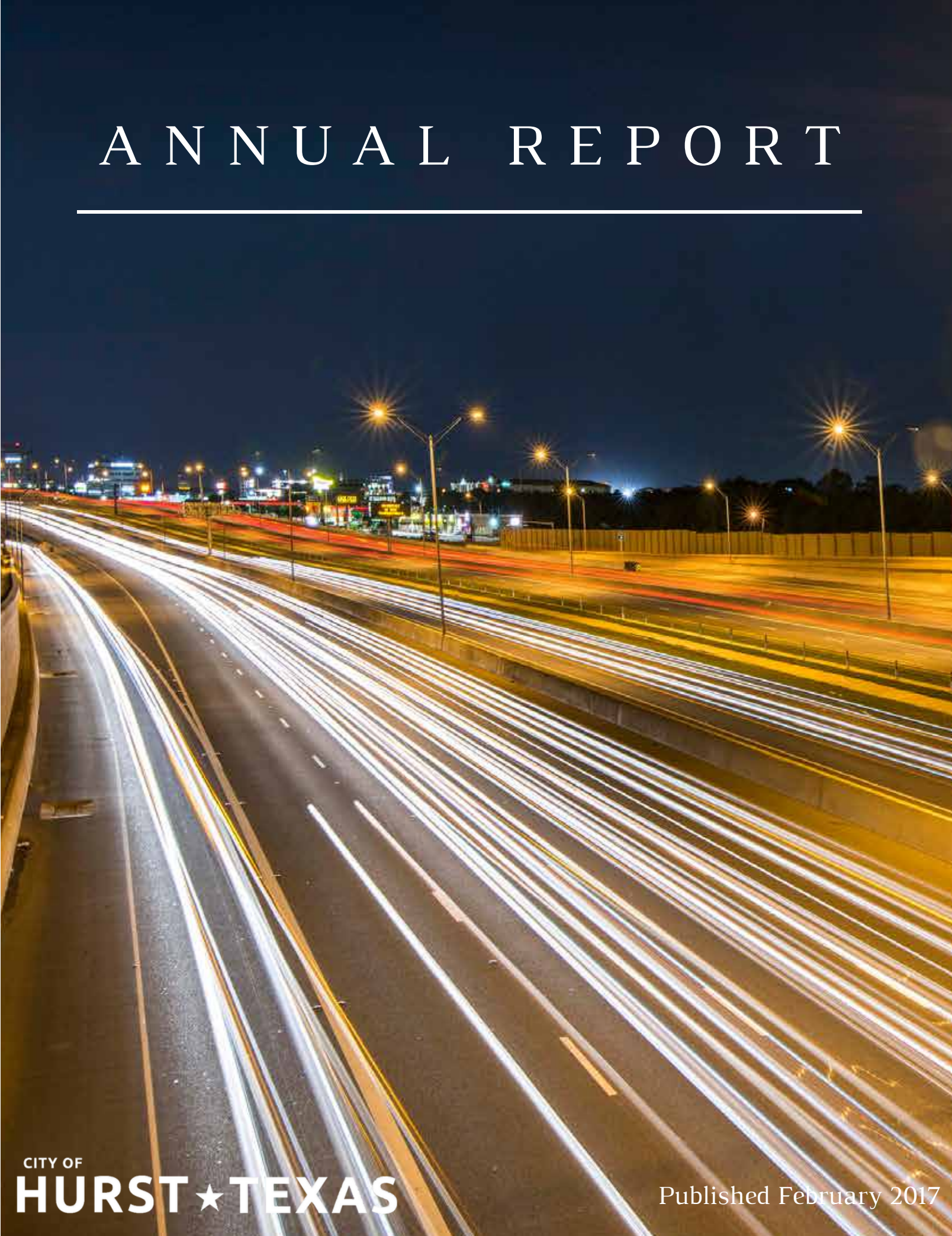


ANNUAL REPORT



2016 had a lot of exciting change in store for The City of Hurst! Economic Development was booming, bringing in new businesses while also focusing on redeveloping older areas, we celebrated the newly renovated Chisholm Aquatics Center and the brand new Hurst Justice Center, spread kindness and positivity throughout the community with our #hursthearts social media campaign, welcomed in a new council member and new city manager and so much more. Our mission every year is to find new ways to improve the quality of life for our citizens and visitors here in Hurst. What makes our mission even stronger and more effective is having you on the journey right along with us! When you get involved in the city, you're helping us create and maintain this vibrant, thriving community we all know and love. Join our mission by attending a city council meeting, city event or apply for one of our boards, commissions or committees.

HURST CITY COUNCIL

- Richard Ward – Mayor
- Larry Kitchens – Mayor Pro Tem
- David Booe – Council Member
- Bill McLendon – Council Member
- Trasa Cobern – Council Member
- Nancy Welton – Council Member
- Henry Wilson – Council Member

MISSION STATEMENT

The Mission of the City of Hurst is to provide cost effective programs and responsive services to enhance the quality of life in Hurst.

ECONOMIC DEVELOPMENT

- ★ 110 newly opened or expanded businesses occupying 436,000 s.f. opened in 2016, the highest square footage of new businesses in eight years
- ★ Completed one of the largest redevelopment projects in the city's history with the opening of the 90,000 s.f. Shops at Hurst Shopping Center anchored by a new Walmart Neighborhood Market
- ★ Nine new restaurants opened in the past 12 months
- ★ 23 acres of vacant property or property with old, dilapidated buildings were developed with all new ground up construction
- ★ North East Mall and The Shops at North East opened eight new stores and both achieved 100% occupancy
- ★ Considerable new commercial construction occurred valued at \$34 million
- ★ \$4.1 million in new residential construction was completed

PLANNING & COMMUNITY DEVELOPMENT

- ★ CPR & EGD completed 31 homes totaling \$96,702 in improvements
- ★ HIT Team assisted four homes
- ★ Code Enforcement had 10,552 inspections

PUBLIC WORKS OPERATIONS

- ★ Average daily water consumption was 4.90 million gallons per day
- ★ Repaired 25 water main breaks and 45 service line breaks
- ★ Cleared 26 sanitary sewer main stoppages
- ★ Residential streets overlaid by city and county with hot mix asphalt: 6.9 lane miles
- ★ Replaced 4,257 linear feet of concrete curb and gutter
- ★ Replaced 609 linear feet of concrete sidewalk
- ★ Replaced 25 concrete drive approaches and 27 concrete valley gutters
- ★ Monitored timing plans in all of the city traffic signals
- ★ Maintained video camera controlled devices at 29 city intersections to ease traffic flow
- ★ Completed construction of Calloway Branch Slope Stabilization Project
- ★ Completed construction of Brushy Creek Channel Improvement at Brown Trail
- ★ Completed construction of the North Riley Place Groundwater Drain Improvements
- ★ Completed construction of 2015 & 2016 Miscellaneous Water Line Replacement Project
- ★ Completed construction of 2015 Miscellaneous Sanitary Sewer Line Replacement Project
- ★ Issued 2,585 building permits with a value of \$57,112,179
- ★ Conducted 7,087 building inspections
- ★ Permitted 15 new homes valued at \$3,174,000

PUBLIC SAFETY

FIRE Calls for Service

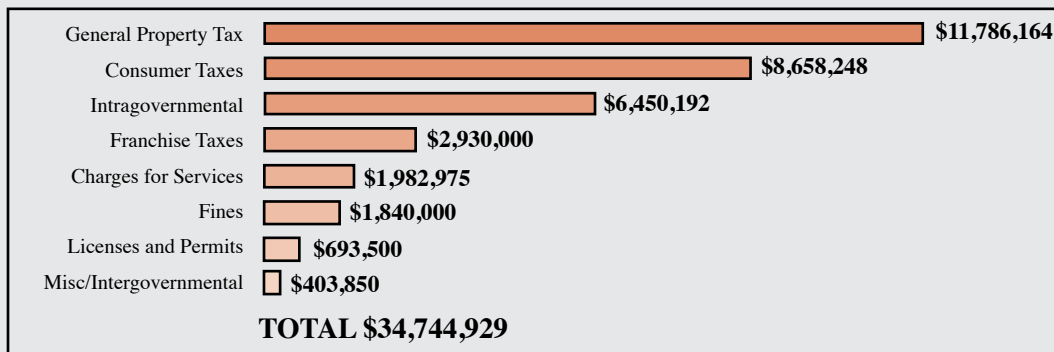
	Fire	EMS	Hazardous Conditions	Good Intent Calls	False Calls	Other	Totals
2014	101	3,088	114	359	245	567	4,474
2015	102	3,053	163	375	260	749	4,702
2016	112	3,240	143	343	231	742	4,811

POLICE
2016 Crime Statistics

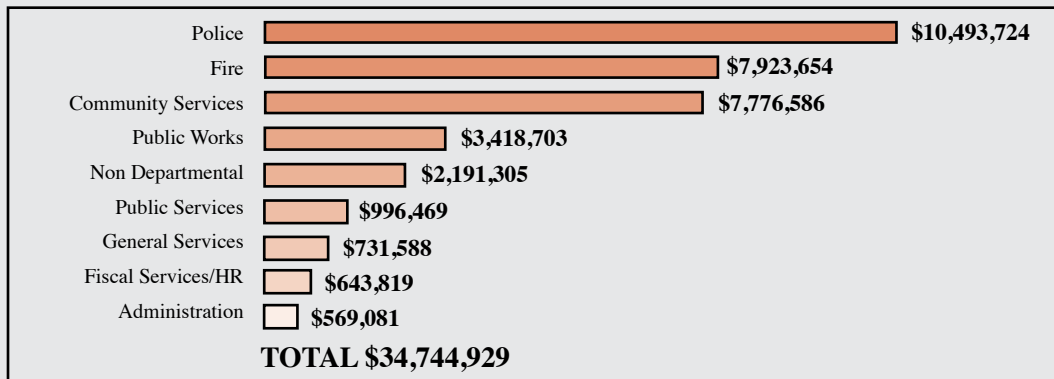
Sexual Assault 2014—22 2015—26 2016—17	Murder 2014—0 2015—2 2016—1	Burglary 2014—198 2015—168 2016—156	Motor Vehicle Theft 2014—66 2015—60 2016—69
Robbery 2014—38 2015—36 2016—39	Aggravated Assault 2014—83 2015—40 2016—39	Theft 2014—1,441 2015—1,446 2016—1,403	

FISCAL MANAGEMENT - FY 2016-17 BUDGET INFORMATION

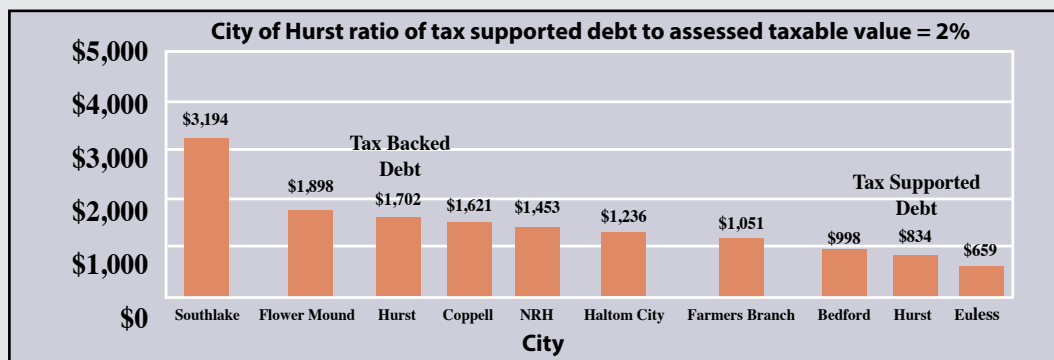
WHERE THE MONEY COMES FROM – GENERAL FUND



WHERE THE MONEY GOES – GENERAL FUND



NET BONDED DEBT PER CAPITA



Information was taken from the Texas Municipal League Surveys website at www.tml.org/surveys.asp#tnd15

PARKS & RECREATION

PARKS

- ★ Installed a new playground at Redbud Park
- ★ Completed the construction and landscaping of Chisholm Aquatics Center
- ★ Began construction of Central Aquatics Center
- ★ Completed Chisholm Park Improvements Phase I:
 - Pond dredging
 - New bollards along the road and parking lots
 - Installed the Chisholm Park well
 - Landscape improvements
- ★ Began Chisholm Park Improvements Phase II:
 - Completed Chisholm Pond retaining wall repairs
 - Began Chisholm Pavilion repairs
- ★ Began construction of Hurst Boulevard Median Improvements Phase I
- ★ Awarded a TXDOT Green Ribbon grant in the amount of \$800,000 for Hurst Boulevard Median Improvements Phase II
- ★ Completed City Hall landscape and irrigation
- ★ Completed the Hurst Justice Center landscape and irrigation

VOLUNTEERS IN ACTION

- ★ More than 200 active volunteers
- ★ Over 22,000 hours donated which is a value of nearly \$400,000 to the city

LIBRARY

- ★ Over 158,000 patrons served in person
- ★ More than 378,000 items borrowed
- ★ 120,000+ virtual visitors served through Library’s website
- ★ 499 programs offered
- ★ Received TMLDA Excellence in Libraries Award

SENIOR CENTER

- ★ Almost 142,00 patrons visited the Hurst Senior Citizens Activities Center
- ★ Almost 27,000 patrons attended the 2,351 classes and programs offered at the Senior Center

RECREATION

- ★ Almost 51,185 patrons attended Chisholm Aquatics Center
- ★ Over 220,000 Recreation Center patrons
- ★ Offered 1,000 classes through the Classroom program with an 84% “make rate” at the Recreation Center
- ★ Hosted 20 special events, including our largest Hurst Stars and Stripes with 35,000 people in attendance and the 5th Christmas Tree Lighting Ceremony at the Conference Center and the 2nd Annual Family Campout at Chisholm Park
- ★ Received Texas Amateur Athletic Federation (TAAF) “Member City of the Year Award”
- ★ Received Jeff Ellis & Associates Award for Lifeguard Excellence and Operation Safety

INFORMATION TECHNOLOGY

- ★ Completed the technology upgrades for the Hurst Justice Center project
- ★ Completed the technology upgrades for the City Hall Complex Renovation project
- ★ Hosted the annual Cyber Security Conference
- ★ Implemented the Public Works asset management software “CityWorks”
- ★ Completed the annual network infrastructure and user upgrades

COMMUNITY RELATIONS

- ★ Received 3CMA Award of Excellence for Photography
- ★ Received TAMIO Award of Excellence for Welcome Packet
- ★ Launched City of Hurst and Hurst Police Department Nextdoor accounts
- ★ Published more than 100,000 Where We Live magazines and Retail, Restaurant and Business Guides

CITY STAFF

Clay Caruthers City Manager

Allan Heindel Deputy City Manager

Greg Dickens Executive Director of Public Works

Rita Frick City Secretary

Steve Moore Police Chief

John Brown Fire Chief

Matia Messemer Executive Director of Human Resources

Steve Bowden Executive Director of Economic Development

Clayton Fulton Executive Director of Strategic and Fiscal Services

Malaika Farmer Executive Director of Administration and Customer Service

